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# **Grow your business** with WEBPRO

WEBPRO is a creative agency specialising in website development and online marketing. Our skilled team provide an array of in-house services to take your business to the next level.

WEBPRO is an all-action creative agency based in London but serving an international client base. We specialise in website design and development but offer complementary services to grow your business, including branding, content and online marketing. The WEBPRO team is made up of talented creatives who have the experience and accreditation to deliver on all of our advertised services. These services are utilised by freelancers, start-ups, SMEs and large companies from the UK and abroad. Every client is treated as an individual with bespoke needs. We never copy and paste our work across projects.

What makes WEBPRO different? We boast dedicated departments for each of our services, ensuring clients only receive a service from experienced professionals who work specifically in that niche of web development, marketing or graphic design. Often our departments need to collaborate to achieve the best outcome for clients and that is the huge advantage of having all of our services under one roof. We understand that clients opt for WEBPRO services to get results, which is why we might advise against allocating your budget to specific services if we believe it doesn't offer the best ROI for your business. If growing your business is the aim, consider starting your WEBPRO journey today.

### Your online presence can unlock business growth – even when you get all your business from referrals and word of mouth

Some business owners believe they don't need to invest in a website or online presence because they get most of their business from referrals. But an effective website and online presence aren't just about attracting new leads; it's about converting the leads that are already considering your services. Yes, you guessed it – that includes your referrals. Ask yourself this: Do you know how many referrals didn't make contact because of your lacking online presence? How many referrals doubted your services because of an outdated website, and how many looked elsewhere because they couldn't find information about your business? Your referrals want to know more and usually want to read reviews before they make contact. Are you making this easy?

> How many referrals didn't make contact because of your lacking online presence?

#### **Online presence**

Can someone who was referred to use your business find you easily online? Or do they only find competitors when they search for you online? Your referred business could be reading about competitors' services and getting in touch with them instead.

#### Website

Do you have an efficient website that works across devices? Does your website keep people engaged and does it effectively explain your services? A modern website is one of the best ways to explain services and showcase your industry authority to referrals and new leads.

#### **Reviews**

Can prospective clients read authentic reviews from previous clients? Are your reviews positive and how did you respond to any negative reviews? WEBPRO can assist in generating more reviews to boost lead confidence.

### Look out for these common marketing traps

Whether you're just getting into marketing or have been marketing for some time, there are several pitfalls to be aware of. Here are some of the biggest marketing mistakes that we ensure WEBPRO clients avoid.

#### Lack of understanding

Not understanding how the different types of online marketing work and when they are most beneficial to different businesses is a common mistake. WEBPRO's marketing department fully explains all of your options to assist you in making the most beneficial decisions.

#### **Unrealistic timescale expectations**

Unfortunately, marketing isn't a turnkey solution that can provide overnight results. Achieving sustained growth through marketing requires continued investment and time. We provide timescale projections to maintain realistic marketing expectations.

#### Leads don't equal conversions

The very best marketing campaigns might not get the best results. This usually happens when a client invests in suitable marketing channels but doesn't give their website the same attention. Many marketing strategies take leads back to your site, which needs to be geared to sell.

#### **Forgetting to track**

If you set up campaigns but don't monitor how they perform and how leads react, you're not making the most of those campaigns. Marketing strategies need to be adapted and improved in real-time to achieve the best returns, which is part and parcel of the WEBPRO way.

#### Search engine penalisation

Search engines penalise web pages that don't conform to policies and procedures. For example, not having a mobile-optimised website can result in a lower ranking which makes your business less visible. The WEBPRO team always ensure you avoid these mistakes. 6

#### **Overlooking your content**

Your website and marketing materials need to include bespoke content that is optimised for search engines. Not putting the effort in to create first-class content can significantly reduce your ability to attract leads and demonstrate your USPs. It's all about standing out from the crowd!

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#### Getting social media wrong

Social media is so easy to get wrong. Many businesses will put effort into their social media, but they're never sure what they're doing or have any clear aims and objectives. WEBPRO social media services can make sure your social media channels are defined and focused.



#### Failing to identify a target audience

You might know who your target market is, but do you know who your marketing target audience is? Different marketing strategies are effective at reaching different types of consumers. It's common for businesses to choose a marketing strategy that doesn't penetrate their real target market.



#### Where is the value?

Marketing isn't just about attracting new leads. It's about maintaining relationships with existing customers and clients by providing them with value for free. This is something many businesses forget, which is an expensive mistake to make.

## Case study

We have scores of satisfied clients who invest in WEBPRO marketing services on an ongoing basis. One of our long-term clients in the financial services industry has agreed for us to showcase the results we've achieved for them by explaining what they're doing and revealing some of their performance data.

This particular client spends £3,500 per month investing in Google Ads and landing pages. On average, the client generates between 30 and 40 leads per week through this service, equalling as many as 160 new leads per month. The client is so thrilled with the results they're achieving through WEBPRO marketing, they've recently requested to increase their monthly budget to £4,500 to increase leads further. On average, the client generates between 30 and 40 leads per week, equalling as many as 160 new leads per month

When prospective clients hear about these impressive results, they usually want to do the same by instantly replicating this project. However, we always implement marketing campaigns like this by incrementally increasing your Google Ads budget over time. This ensures our clients invest in marketing safely and strategically. Further data can be found in the screenshot below.

#### Google Ads 1 Jan - 30 Jun **Click Through Rate & Impressions Cost Per Click Conversion Rate & Cost** by Cost, CPC, and CPM by Clicks, CTR, and Impressions by Conversions Rate and Cost / Conv 5.5K 3.2% 175.3K 935.0 16.9% £22.17 £20.73K £3.75 £118.30 Ava. CPC 40 Clicks 50 14 Ma 25 May 6 Feb 14 Mar 19 Apr 25 May 14 Mar 25 May 19 Api 30 Jun 6 Feb 19 Ap 30 Jun **Top Campaigns Device Breakdown** by Clicks, Cost, and Conversions by CTR, Avg. CPC, and Cost / Conv. Cost / conv. Campaign Local Mortgage Adviser Campaign #1 Competitors - low Debt Consolidation - 04/201 4 Display network

Clicks

Conversions

Cost

# **Results-driven marketing** services at WEBPRO

Our marketing department includes experienced professionals who specialise in different strategies and campaigns. We have all bases covered when it comes to extending your online reach.

Website

Own a professional online shop window that can sell 24/7.





SEO

Improve website visibility and increase organic traffic with SEO services.



#### Google Ads / Landing pages

Place your products or services in front of buyers with Google Ads.

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Social media Target the most relevant buyers through social media marketing.

**Email marketing** 

Utilise email marketing to engage existing clients and website sign-ups.

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Webinars

Strengthen existing relationships with value-driven webinars.

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#### Blogging

Create industry authority and attract leads with a blogging campaign.

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# Podcasts

Become an industry trailblazer with your own website podcast.

**Offline marketing** 

Stay relevant offline with leaflets, business stationery and much more.

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Video content

Engage your audience for longer with professional website videos.

# Join us for our webinar series for everything you need to know about growing your business online

Each monthly webinar is dedicated to a specific topic and provides expert insights and tips, hosted by experts in the field. You can attend any of our free webinars by registering your spot before places fill up.

#### Register now: webpro-it.co.uk/events



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